

# Bulli Urgent Primary Care Centre

**People who experience severe symptoms, chest pain or severe injuries cannot be treated at this Centre. In an emergency always call 000.**

## **What is an Urgent Primary Care Centre?**

Bulli Hospital's Urgent Primary Care Centre specialises in lower acuity presentations, which means minor injuries and illnesses only.

Patients who require a higher level of diagnostic assessment and/or treatment will be sent to Wollongong Hospital's Emergency Department.

## **Opening Hours?**

We operate between **7am – 10pm** every day of the year.

Outside of these hours patients can:

- Speak to a registered nurse on health advice line, *HealthDirect* Australia on 1800 022 222 (available 24 hours a day, 7 days a week)
- Phone an after-hours GP service (Radio Doctor)
- Travel to Wollongong Hospital's Emergency Department 11km south if in need of urgent treatment.
- **In an emergency always call 000**

## **How does it work?**

There is no appointment necessary and patients have direct access to clinicians. Patients are triaged and seen by specialist staff with expertise in the management of minor injury and illness.

## **Our objectives are to:**

- Maintain a high level of service and fast treatment times with continued high quality of care.
- Provide patients with direct access to clinicians with no appointment necessary.
- Provide access to medical and nursing staff with expertise and training to manage minor ailments.
- Provide hours of operation that better meet the needs of the community.

## **Important Advice**

**People who experience severe symptoms, chest pain or severe injuries cannot be treated at this Centre. In an emergency always call 000. The nearest Emergency Department is Wollongong Hospital – 11km south.**

For more information or feedback about Bulli Hospital's Urgent Primary Care Centre, please phone 4284 4344 or write to us at:

PO BOX 281  
Woonona 2517

For more information about the Illawarra Shoalhaven Local Health District, visit our website [www.islhd.health.nsw.gov.au](http://www.islhd.health.nsw.gov.au)