## EMERGENCY DEPARTMENT NIGHT SHIFT FROM 19:00hrs to 07:15hrs

Over my shift I have had 27 patients through department with 1 helicopter transfer, 7 ambulances, 4 hospital transfers and 6 patients be transferred to wards.

| wards.         | ' ambulances, 4 hospital transfers and 6 patients be transferred to  |
|----------------|--|
| <b>9</b> 19:00 | Arrive on shift.   |
|                | Take handover from day staff in-charge. Check S8 drugs.  |
|                | Talk to night staff-assess junior/senior staff levels.   |
| <b>19:30</b>   | Walk around ward and make a visual assessment of all patients.   |
| <b>20:00</b>   | Take over from evening staff while on meal breaks.   |
|                | Comments: Resus pt - nil. Paeds pts x 2. Beds 5-8. Fast track pt-measure and fit crutches.                                     |
| <u>20:15</u>   | Pt handover with ADON. Night Drs arrive.   |
| - 00.00        | Update computer details on pts.  |
| 20:30          | A Pt needs to go for higher level of care.   |
|                | Comments: Ask bed manager for bed.  Comments: Liaise with Dr re who they spoke to, where pt is to go                           |
|                | as likely appendix. No surg cover here-needs ED.   |
|                | New pt to bed 2 - junior nurse-no CAN. Cannula, bloods, analgesia.   |
| <b>21:00</b>   | Bed available elsewhere. Speak to transit-unable to attend.  |
| <u>21:05</u>   | Speak to ambulance & arrange transfer.  Mental health pt brought in by police/ambulance on a schedule.                         |
| 21.03          | Liaise with Dr, security, police and ambos re plan for pt.   |
|                | Arrange BAT form. Coordinate sedation with staff.  Comments: H/O aggression. Pt is psychotic. In-charge has to care for        |
|                | mental health room. No MH CNC after 1600hrs. No community MH.  |
| <b>21:30</b>   | Pt in bed 5 needs ward bed arranged. Pt bed 6 needs nurse escort to CT-no xray nurse.  |
|                | Pt bed 7 needs two staff to assist with toiletting.  |
| <b>22:00</b>   | Coordinate night staff to start meal breaks.   |
|                | Comments: Take over beds 1-4 to relieve nurse x 30mins.  |
| <b>22:15</b>   | Chest pain pt needs morphine - 2 nurses.  Bed manager handover.  |
|                | New pt to bed 3-abdo pain. IV cannula, analgesia.  |
| 22:00          | Also need oral sedation for mental health pt.  |
| <b>22:30</b>   | Fast track nurse goes home.  Comments: Help MO with laceration, backpain pts.  |
| <b>22:30</b>   | Paed/resus nurse relieves triage for a break.  |
|                | Comments: Asked to give analgesia to child in paeds.  Beds 9-lso nurse sent on break.  |
|                | Comments: Care for pts-bed 9 new pt-IV, bloods, ECG etc  |
| 23:00          | Iso-immunocompromised pt requires pan.   |
| 23.00          | Still no transfer of pt. Ring ambos-delayed. Go explain to pt/ relatives.  |
|                | Paed/resus nurse goes home-now have those pts as well as mental health.  |
|                | Comments: Paed rm-child with asthma-needs ventolin.  |
|                | Child with fever needs panadol and obs.  Night shift nurse arrives - takes over beds 5-8.                                      |
| 23:10          | Went on meal break.  |
|                | Comments: Took 2 phone calls re pt tranfers.  Organised a 'hot swap'-pt offloaded and uploaded.                                |
| <b>23:45</b>   | 2 pts tranferred to the ward. Notes printed.   |
|                | Cover these beds until nursing staff returned x 25 minutes.  |
|                | Rang courier for blood collection. Paeds pt needed ventolin.   |
|                | Mental health pt becoming aggressive-kicking door.  Comments: Still waiting for psych reg review-not re-sedated.               |
| <b>00:30</b>   | Corridor nurse goes home-leaves 1 pt with back pain - waiting for MO   |
|                | review.  |
| <b>01:00</b>   | Pt from corridor to bed 11-last empty bed. Child 1 in paed room gone home.   |
| <b>01:20</b>   | All staff sit down for coffee/tea and Tim Tam.   |
| <b>02:00</b>   | Category 2 to resus room - Pt very unwell. Short of breath and having a heart attack. 3 staff called to assist.                |
| <b>04:00</b>   | Pt finally stabilised and needs to be retrieved by Air Ambulance,  |
| 04:50          | so I remain in resus.  |
| <b>04:50</b>   | Pt finally loaded on helicopter stretcher and sent to hospital with higher level of care.                                      |
| <b>05:00</b>   | Clean up Resus room.   |
| <b>6</b> 05:30 | Catch up on what's been happening in other beds in department.  2 patients for transfer to other hospitals - phone calls made. |
| <b>○</b> 06:00 | New child to Paeds room with croup. Reassure parents and child   |
|                | settled.   |

07:00

Day shift arrive. Handover.